

Shipping Policy

Kerete Luggage Bags Manufacturer | Effective Date: September 14, 2026



01. Order Processing & Tracking

Orders are processed within 1-3 business days (extended to 5-7 days for custom/peak seasons). A tracking number will be sent post-shipping, with real-time updates available within 24-48 hours via the carrier's system.



02. Shipping Methods & Costs

Options include Express (3-7 days), Air Freight (7-15 days), and Sea Freight (25-45 days). Costs are calculated by weight, destination, and service type, and are clearly displayed at checkout before purchase.



03. Customs Duties & Liabilities

Import duties, taxes, and brokerage fees are the sole responsibility of the buyer. We are not liable for delays caused by customs clearance, force majeure events, or incorrect shipping details provided by the buyer.



04. Inspection & Support

Inspect shipments immediately upon delivery. Report damages or missing items within 48 hours with photographic evidence. Contact us at shipping@keretebags.com for assistance or policy updates.

Disclaimer: This document serves as a template and should be reviewed by legal counsel to ensure compliance with all applicable local laws and regulations. Kerete Luggage Bags Manufacturer reserves the right to update this policy without prior notice.